



# HOTEL INFORMATION

Deutsch | English

# Liebe Gäste!

Willkommen in Ihrem Zuhause auf Zeit. Es freut uns sehr, Sie bei uns in der „AMTSHEIDE“ willkommen zu heißen. Genießen Sie bei uns besten Komfort und erstklassigen Service.

Weil uns zuvorkommender Gästeservice am Herzen liegt, soll Ihnen diese Hotelinformation helfen, sich in unserem Haus besser zurechtzufinden und Ihren Aufenthalt so angenehm und unkompliziert wie möglich zu gestalten.

Wir wünschen Ihnen viele schöne und erholsame Stunden bei uns in der „AMTSHEIDE“ und stehen für Fragen gerne jederzeit zur Verfügung.

Ihr „AMTSHEIDE“-Team

# Dear guests

We are delight to welcome you to the „AMTSHEIDE“ and we aim to provide a first-class and comfortable service.

This hotel information aims to serve as a guide through our hotel and to provide you with all you need to know during your stay.

We wish you a delightful stay. Should you have any further questions, do not hesitate to contact us.

Your „AMTSHEIDE“-Team

## Die wichtigsten Durchwahlen

Rezeption	260
Kosmetik	395
Restaurant / Küche	351

## Öffnungszeiten

Rezeption	07:00 - 20:00 Uhr
Schwimmbad	07:00 - 11:00 Uhr 14:00 - 20:00 Uhr

Restaurant	
Frühstück	07:00 - 10:30 Uhr
Weitere Öffnungszeiten entnehmen Sie bitte dem Aushang.	

Sauna	täglich 14:00 - 20:00 Uhr
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## Telephone numbers

Reception & Emergency	260
Cosmetics	395
Restaurant	351

## Opening Hours

Rezeption	7:00 a.m. - 8:00 p.m.
Pool	07:00 - 11:00 a.m. 2:00 p.m. - 8:00 p.m.

Restaurant	
Breakfast	7:00 a.m. - 10:30 a.m.
Please see the notice board for further opening times.	

Sauna	daily 2:00 p.m. - 8:00 p.m.
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Golf- und Wellnesshotel  
„Zur Amtsheide“  
Zur Amtsheide 5 & 14  
29549 Bad Bevensen  
Telefon +49 5821 8 51  
E-Mail: [info@amtsheide.de](mailto:info@amtsheide.de)  
[www.amtsheide.de](http://www.amtsheide.de)

## A

### **ADDITIONAL PILLOW, ADDITIONAL BLANKET**

If you would like additional pillows or a second blanket or a selection of pillows, please speak to the reception, service or room attendants.

### **ALARM CLOCK**

You have a TV with alarm function in your room. We would also be happy to wake you up personally on the phone.

### **ALLERGIES AND DIETARY NEEDS**

We are happy to take this into account within our framework possibilities and by prior arrangement your wishes.

## B

### **BABY EQUIPMENT**

Upon request, we can provide you with baby equipment (baby bed, high chair).

### **BANKS**

You will find an ATM from the Sparkasse and the Volksbank in the pedestrian zone on the corner of Röbbeler Straße and Klein Hesebecker Straße.

### **BAR**

Please see the notice board for opening times.

### **BARBER**

We would be happy to arrange an appointment for you with a local hairdresser.

### **BATHROBES**

They are ready for you in the wardrobe in your room.

### **BATH SLIPPERS**

Available at reception for a fee of € 2.00 available.

### **BEDDING**

Allergy-friendly bed linen is available upon request.  
Additional bed linen change upon request.

### **BIKE RENTAL**

You can rent e-bikes at the mini golf course. For further information, please contact reception.

### **BILLIARDS**

Our pool table is in the basement of the main house.

### **BUS AND TRAIN**

Timetable information is available at reception.

## C

### **CHARGERS/SOCKET ADAPTERS**

Did you forget your charger at home? Or your plug doesn't fit into our sockets? No problem. We help out at the reception in the main building.

### **CHECK-IN/CHECK-OUT**

The rooms are available from 3 p.m. on the day of arrival and until 10.00 a.m. on the day of departure.

### **CHURCH SERVICE**

On Sundays there is a Protestant service at 9:30 a.m. in the Epiphany Church and a Catholic service at 9:00 a.m. in St. Joseph's Church.

### **COMPLAINTS**

The most important thing at the Hotel "Zur Amt-heide" is satisfied guests. If you still have cause to complain, please speak up right with our employees. Your comments can help us improve or fix one thing or another.

### **COMPUTER**

You can find our guest computer with internet connection and printer in the golf hotel behind the small library.

### **CREDIT CARDS & DEBIT CARDS**

We accept your EC card, Visa Card, American Express and Eurocard/Master Card. Payment is only possible in the main building at the reception.

## E

### E BIKE

Charging e-bikes is free of charge. The sockets are located in the bicycle shelter. If you can remove your energy storage from the bike, you also have the option of using our red charging stations with lockers. You can get the key, for a deposit, at the reception. After charging, please return the keys to reception so that other guests can also use this service. **UNDER NO CIRCUMSTANCES** do you charge your energy storage devices in your room. There is an extreme risk of fire.

### E-MAIL

If you would like to receive an email, please enter [info@amtsheide.de](mailto:info@amtsheide.de) as the recipient. We will be happy to forward the email to you. Personally, you can check your emails anywhere in the hotel via our free WiFi network. The access data and password can be found under Internet or can be obtained from reception.

## F

### FAX

The reception staff will be happy to dispatch for you.

### FIRE ALARM SYSTEM

Fire alarms and fire alarms are installed throughout the house. These trigger automatically in the event of a fire - even from e-cigarettes and cigarette smoke! Self-inflicted missions by the fire brigade are subject to a charge. In case of fire, never use the elevator. Fire and emergency alarms are installed on every floor. In an emergency, please press this button immediately and leave the hotel using the escape plans posted.

### FIRE

In the event of an emergency, please notify the hotel reception or the fire department "9-112" immediately. Marked fire extinguishers are located on each floor. A detailed escape plan can be found on your room door. Self-inflicted missions by the fire brigade are subject to a charge.

## FLOWERS

We would be happy to order a bouquet of flowers for you for any occasion. Please order this at reception in good time.

## G

### GOLFING

The Bad Bevensen golf course is only 2 kilometers away. The golf courses Adendorf, Göhrde, Lüdersburg Castle, St. Dionys, Green Eagle, Soltau and Celle can be reached in just 25 to 40 minutes. Tee time reservations can be made at reception or directly on 05821 98250.

## H

### HOSPITALS

Lüneburg Clinic  
Bögelstraße 1, 21993 Lüneburg,  
Helios Clinic Uelzen,  
Hagenskamp 34, 29529 Uelzen  
Emergency number in an emergency Tel.: "9-112"

### HYGIENE PRODUCTS

Have you forgotten your toothbrush, toothpaste or razor? If you wish, you can obtain these hygiene products at our reception.

## I

### INTERNET

We offer you free access throughout the hotel WiFi service.

The access details are:

Username: Amtheide\_Gast

Password: golfen24

### IODINE BRINE THERM

The thermal bath with balneum is approx. 700 m away. Entrance fees vary depending on the length of stay. Get more detailed information You at the reception.

### IRON/IRONING BOARD

We can provide you with an iron and ironing board upon request.

## L

### LAUNDRY SERVICE

We will gladly wash and iron your laundry.

### LATE CHECK OUT

More time – more relaxation. Extend the time of your departure with our late check out and enjoy the day to the fullest.

Extension until 1:00 p.m. €25.00

Extension until 6:00 p.m. €60.00

Please understand that these offers are only possible if there is sufficient availability.

### LOCKING SYSTEM

Both houses have automatic door locking systems. When you press the gray button, the door opens from the inside. If you want to enter the hotel from outside, hold your room key against the small pillar to the right of the door and the door will also open.

### LOST PROPERTY

We would be happy to send you your lost property against a transfer of our service fees.

### LUGGAGE SERVICE

Luggage service to your room upon request.

### LUNCH PACKET

Are you planning a day trip? We would be happy to put together a packed lunch for you.

## M

### MEDICAL ON-CALL SERVICE THROUGHOUT GERMANY

Phone: „9 - 116 117“

### MINI-BAR

We would be happy to stock your minibar according to your wishes. Please let us know your wishes.

## N

### NIGHT LIGHT

Please contact our reception.

## P

### PETS

Please understand that pets are not permitted anywhere in the hotel.

### PHARMACY

The nearest pharmacy is the “Göhrde Apotheke” at the intersection of Dahlenburger Straße and Göhrde Straße, about 10 minutes on foot from the hotel.

### PHONE

If you need a telephone, please let us know. To connect to an outside line, please dial “9” before the number on your phone. To receive calls in your room, please ask at reception for the number. Internal calls are free of charge.

### PILLOW

A choice of pillows is available upon request (neck roll, comfort support pillow, paradise soft contour pillow in firm).

### POST

Our reception team will be happy to meet you in the main building. You can also get stamps here.

## R

### RAILROAD STATION

Bad Bevensen is located directly on the Hanover – Hamburg railway line. Excursion destinations such as B. Hamburg, Uelzen, Lüneburg or Celle can be reached quickly by train, about 30 minutes walk from us.

### RECEPTION

The reception is open for you from 6.30 a.m. to 8.30 p.m. in the main building.

## REPAIR

If you discover defects in your room earlier than we do, we would be happy to hear from you. If you discover defects in your room earlier than we do, we will be happy to fill out the repair cards.

## RESTAURANT

### Our opening times:

**Breakfast 7:00 a.m. - 10:30 a.m**

Please see the notice board for further opening times.

Do you have food intolerances? Our kitchen team will be happy to be your contact.

## ROOM SERVICE

We offer a 12-hour beverage and food service.

## S

## SAFE

Located in your room in the wardrobe or behind the curtain next to the balcony door, embedded in the wall. We assume no liability for valuables deposited.

## SAUNAS

Located in our wellness area in the golf hotel and in the cosmetics area in the main building (note opening times). Our saunas (Finnish sauna, bio sauna and steam bath) operate daily from 2 p.m. to 8 p.m. Bathrobes and sauna towels are available in your room.

## SECURITY

Please study the escape route plan on the inside of your room door. Please do not charge the battery of your e-bike in your hotel room! Also connecting e.g. E.g. electric cool bags, immersion heaters, kettles etc. as well as open flames (candles) are strictly prohibited for fire safety reasons!

## SEWING KIT

You can obtain a sewing kit from our reception upon request.

## SHOE SHINE MACHINE

You will find our shoe shine machine on the ground floor of the right wing of the golf hotel, right next to the elevator.

## SHOPPING OPPORTUNITIES

are located in the center of town, approx. 1 km from the hotel removed. A city map and a shopping guide are available at reception.

## SMOKER

Please note that we are a completely non-smoking hotel. Smoking is not permitted in the rooms and public areas. You are welcome to smoke outside on your balcony or in front of the hotel entrance or on the terrace. Our service staff will be happy to provide you with an ashtray for this purpose. Please ensure that no smoke enters the rooms. We reserve the right to charge additional cleaning costs.

## STAMPS

You can get stamps for a fee at Reception.

## SWIMMING POOL

The swimming pool and whirlpool are open daily from 7:00 a.m. to 11:00 a.m. and 2:00 p.m. to 8:00 p.m. We would like to ask you to only use the swimming pool and the whirlpool in swimwear and only move around without clothing in the sauna area. For safety reasons, we recommend that you wear bathing shoes.

## T

## TAXI

Our team at reception will be happy to order a taxi for you or you can call directly at: "9-3012" or "9-1010".

## TOURIST TAX, BEVENSEN CARD

All hotels, guesthouses and holiday apartments in our spa town are obliged to collect the tourist tax on behalf of the spa administration. With your Bevensen Card you will receive a guest pass from us with which you can use various... Get discounts in Bad Bevensen. Present your spa card in the facilities of the Spa administration so that you can take advantage of the discounts.

### TOWELS

Our housekeeper will be happy to provide you with extra towels upon request. To change towels, please place the used towels on the bathroom floor. These are then automatically replaced.

## U

### UMBRELLAS

Available upon request at reception.

## W

### WELLNESS

Our spa center is located in the main building, where you will be pampered by our trained beauticians. The offer ranges from classic facial treatments to relaxing massages. Our Mediterranean wellness area with indoor pool, Finnish sauna, organic sauna and steam bath is located in the golf hotel.

### WIRELESS INTERNET ACCESS

We offer you free access throughout the hotel WiFi service.

The access details are:

Username: Amtheide\_Gast

Password: golfen24

(We reserve the right to change without notice)



# Free time activities in and around Bad Bevensen

## **BAD BEVENSEN-CARD**

On arrival, you will receive your Bevensen card, which offers many reductions in the local area. For example, the admission in the Rosenbad is free and in the Jod-Sole-Therme the admission is reduced. So please, show your card.

## **CRAFTSMUSEUM IN SUHLENDORF, 25 km**

This unique museum presents handicraft activities that are no longer available today. The miller's trade and the history of the mills are described with many models. In the open area is a „Bockwindmühle“ in operation.

## **DAHLENBURG, 18 km**

Orchid breeding in Dahlenburg – the orchid garden is a popular destination for orchid lovers from all over the world | local museum in Dahlenburg.

## **DISCOVERY BUS**

The discovery bus is used to select selected excursions several times a day during the period from July to September. Plan your bike trip with the discover bus: On all ring bus lines, bike trailers are carried along so that you can easily take your bike with you. The ride with the discover bus is free and your bike is carried free of charge.

## **ELLERNDORFER HEATHER LANDSCAPE, 27 km**

An unusually high proportion of juniper bushes brings a certain charm to the landscape. A herd of German heath (local sheep) helps to nourish the heather. The herd can be found in August and September when the heather is in full blossom along with a shepherd.

## **EXCURSIONS BY BUS (April - October)**

### **Tuesdays:**

Monastery Ebstorf and Arboretum Melzingen

### **Thursdays:**

Hitzacker, Wendland, Gorleben and Nemitzer Heide

### **Friday:**

Salz- & Hansestadt Lüneburg with guided city tour

– Changes subject to change. –

## **ILMENAU BIKE PATH**

Nearly 120 km of signposted bicycle paths include the total length of the „Naturerlebnisradweg“, which is equipped according to the latest ADFC guidelines.

## **IODINE BRINE THERMAL BATHS BAD BEVENSEN**

Relax, relax, relax – in the iodine-brine-spa is provided for well-being. The health resort, sauna and bathing landscape, as well as the restaurant and the spa park offer a great variety.

## **KLEIN BÜNSTORFER MOORLAND**

The approximately 15 hectare Klein Bünstorfer Moorland is a heath area south of Bad Bevensen. It houses hill graves from the older bronze age (ca. 1700 - 1200 BC). With 59 preserved grave mounds, this prehistoric burial place is one of the largest of the Lüneburger Heath.

### MONASTERY EBSTORF, 14 km

As one of the six Lüneburger „heath monasteries“ the monastery Ebstorf was known by the „Ebstorfer Weltkarte“. In the historical atmosphere of the monastery you can now admire an original-faithful copy of the 13qm large parchment with the world picture from the 13th century.

**Schöpfungsweg:** over a distance of nine stations, the 5,8 km long first path of reflection leads through forest and the corridor from Ebstorf to the arboretum to Melzingen. You can see pictures of W. Steinbrecher.

**Inspiration Path:** This third path of reflection with the thematic content „The life – from beginning to end“ connects the monastery Ebstorf with the neighboring village Hanstedt I, about 4.2 km (there are 15 pictures of the artist Frauke Thein to see).

### MONASTERY MEDINGEN

Here, tradition is alive: in the monastery in Medingen, the inhabitants tell the story of the past, organize guided tours, concerts and exhibitions.

### MUSEUM SCHLIEKAU

With great care and extensive expertise, the Bad Bevensen book-printing family Schliekau is already collecting exhibits for its private museum in the fourth generation. Extensive collections of prehistory, natural history, crafts and arts.

### NORDIC WALKING & FITNESS PARK LÜNEBURGER HEIDE

The route network in the district of Uelzen comprises a total of 470 km. Of these, 140 km of trails are signposted from four starting points in and around Bad Bevensen. 10 of 16 trails start directly at our hotel.

### UELZEN – HUNDERTWASSER-STATION, 16 km

Colourful pillars, golden spheres, iridescent mosaics – in Uelzen is perhaps the „most beautiful railway station in the world“. According to the plans of Friedensreich Hundertwasser, the wilhelminian brick building was transformed into a colorful work of art.



We wish you a pleasant and  
relaxing stay in our hotel!

Besuchen Sie auch  
gerne unsere  
weiteren Häuser.



HOTEL BELLEVUE

Bellevue 1, 23769 Fehmarn  
[www.avalon-bellevue.de](http://www.avalon-bellevue.de)

Feel free to visit  
our other properties  
as well.



**AVALON**  
HOTELPARK KÖNIGSHOF

Braunschweiger Straße 21a  
38154 Königslutter  
[www.hotelpark-koenigshof.de](http://www.hotelpark-koenigshof.de)



Katharinenhof 12, 23769 Fehmarn  
[www.aparthotel-museumshof.de](http://www.aparthotel-museumshof.de)



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*Waldpavillon*  
RESTAURANT & CAFÉ AM MEER

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[www.amsheide.de](http://www.amsheide.de)



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